



Productivity
Board Member
Kathleen Brockman

Kathleen Brockman, Chief Administrative Officer for the Department of Social & Health Services, supervises Management Services Administration for DSHS.

Brockman's career in social services spans more than 30 years and includes county and state work from Alaska to Ohio. Brockman has served in various administrative divisions throughout the Department of Social & Health Services.

QUARTERLY

SPOTLIGHT

Brockman earned her Bachelor's Degree from Youngstown State University in Ohio.

Productivity Board Members:

- Governor Gary Locke
- Secretary of State Sam Reed
- State Auditor Brian Sonntag
- General Administration Director Rob Fukai
- Department of Social & Health Services Kathleen Brockman
- PEMCO Financial Services - Retired Mike Kerschbaum
- Speaker of the House Appointee George Masten
- Financial Management Quality Consultant Joyce Turner
- Federation of State Employees Appointee Wanda Riley
- Council of College Presidents Executive Director Terry Teale
- Department of Personnel Assistant Director Scott Turner

Washington State Productivity Board

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6880 Capitol Boulevard
P.O. Box 40244



Washington
Secretary of State
SAM REED

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SMART GOVERNMENT

A NEWSLETTER PUBLISHED BY THE

WASHINGTON STATE PRODUCTIVITY BOARD

April 2004



“**Washington State government has a world-class work force. Our state and our employees are relentless in their pursuit of more cost-effective ways to do their job and to better serve the public.**”

Secretary of Department of Social & Health Services Dennis Braddock

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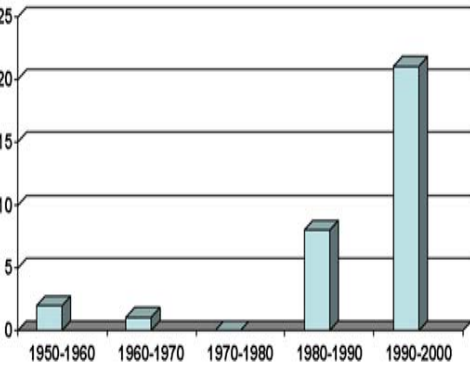
State productivity up close

For over half a century, 32 states have bought into employee suggestion programs to make government more lean and efficient. Since California adopted the first suggestion program 54 years ago, employee suggestion programs in state government have been a growing trend throughout the nation.

Employee suggestion programs differ from state to state, but each program gives frontline employees the opportunity to submit ideas to improve government.

In Washington, state employees have been improving

This chart illustrates an increase in the number of employee suggestion programs during the 1990s.



government since 1982, saving the state more than \$46 million in first-year savings alone.

Employee saves DSHS \$240,000

As a case manager for the developmentally disabled, Loren Gomez, an employee at the Department of Social and Health Services, knows how difficult it is for his clients to live on a fixed income.

Last year, Gomez submitted an idea to the Productivity Board which qualified people over 40 with developmental disabilities for Social Security and Medicare benefits, saving the state thousands of dollars in payments each year.

Gomez's idea saved the state more than \$240,000 in first-year savings.



Loren Gomez, Developmental Disabilities Case Manager.

Gomez was recognized in January at the annual Innovation in State Government Awards ceremony.

Put your money saving ideas to work.

Office of the Secretary of State
P.O. Box 40244
Olympia, WA 98504

WASHINGTON PRODUCTIVITY BOARD





EXCELLENCE

Productivity Board Meetings

- May 7, 2004 at 10:00 AM
- June 4, 2004 at 10:00 AM
- July 2, 2004 at 10:00 AM
- August 6, 2004 at 10:00 AM



Mariners recognize state employees June 12.

Seattle Mariners will kick-off State Employee Day Saturday, June 12, 2004, as part of Public Service Recognition Week (PSRW).

PSRW is a week-long celebration in May that honors the men and women who serve as federal, state and local government employees.

To download the ticket order form go to www.secstate.wa.gov.

Did you know?



Employee suggestion programs have been improving business for more than 200 years. In 1721, a Royal Japanese Warrior, Yoshimuni Tokugawa was rumored to have hung the first suggestion box on a wall outside his palace.

State agency receives national honors for innovative program

Often called the Oscars of good-government, the Council for Excellence in Government honored Washington's Department of Community Trade and Economic Development (CTED) in February for developing a trust fund for the developmentally disabled.

The Developmental Disabilities Endowment Trust Fund (DDETf) provides a tax-free shelter for people with special needs to save money.

The 2003 Legislature established trust fund to allow families to save for their developmentally disabled children. Over time, the state will provide \$5 million in matching funds to help DDETf accounts grow.

Department of Corrections Stretches the Dollar

Despite inflation, state workers at the Department of Corrections (DOC) have paid the same price for a meal for 20 years. An error that has cost DOC an estimated \$220,000 each year.

Last month, DOC fiscal technician Jeff Potesky, submitted an idea to the Productivity Board to raise the cost of meals from \$1.60 to \$2. The increase is closer to the actual cost of each meal.

Each year DOC spends an estimated \$27 million on food for inmates, workers, and visitors. By increasing the cost of meals to \$2, DOC estimates it will recoup \$11,000 in food costs each year.

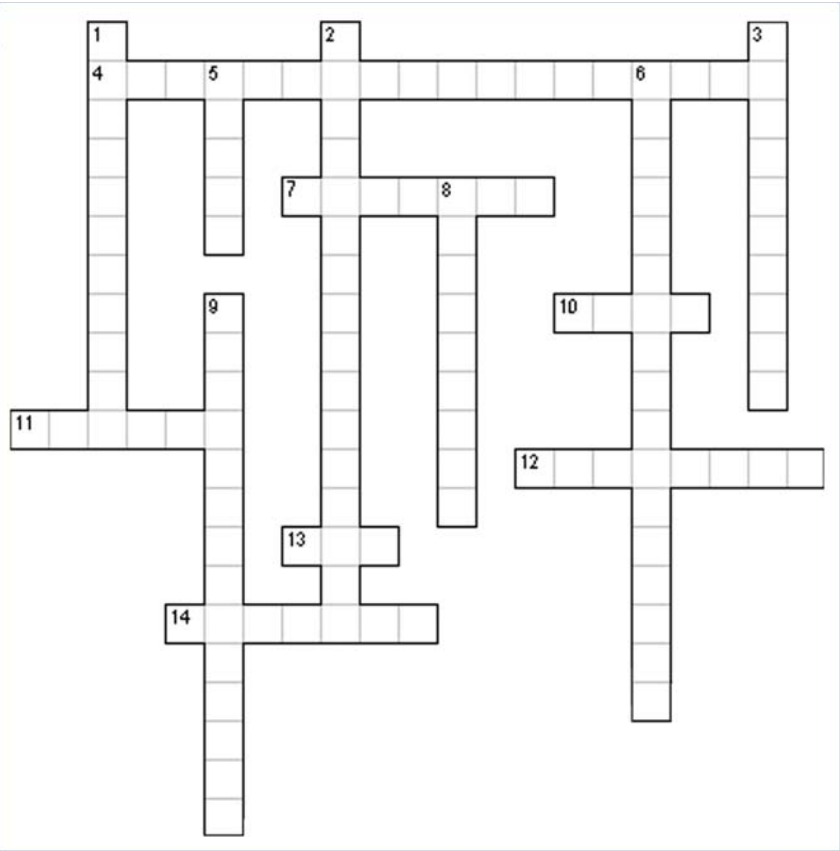
"This trust fund is charting new ground," said David Fox, manager of the Innovation in Government Awards. "This public-private partnership gives Washington's developmentally disabled community options to invest in their future."

The *Innovations in American Government Awards* was created in 1986 by the Ford Foundation and the John F. Kennedy school of Government to recognize innovative government initiatives.

Since then, the program has become significant in recognizing and promoting excellence in government programs at state, local, tribal and federal levels. Applicants are evaluated by four criteria: originality; effectiveness in demonstrating results; significance of problem addressed; and the potential of replication by other states and government agencies.



Jeff Potesky, Fiscal Technician, Department of Corrections.



Find answers to the crossword puzzle at: www.secstate.wa.gov/productivityboard

DOWN

1. The Productivity Board was created in 1982 by what group?
2. The Productivity Board is a division within the Office of the ___ ___ ___ (three words)?
3. The Productivity Board hosts the annual _____ In State Government Awards Ceremony.
5. (Last name) is the honorary Co-Chair for the Productivity Board.
6. The "TI" in TIP Stands for?
8. An award category in PSRW.
9. This edition's front cover features? (full name)

ACROSS

4. The program that provides cash incentives for individual employees.
7. TIP awards may equal to 25___(spell out) or \$10,000 of the annual savings.
10. Acronym for Public Service Recognition Week.
11. Number of Productivity Board members? (spell number)
12. Quarterly Spotlight on Productivity Board Member (last name)
13. PSRW is celebrated during the first full week of?
14. Secretary of State (full name)



Slated for the first full week of May, Public Service Recognition Week is a nationwide week-long program that honors government employees. Events are scheduled in Seattle, Spokane, Vancouver, and Yakima.

Upcoming PSRW events include the Extra Mile Award, which allows state employees to nominate co-workers for extraordinary service; the Ralph Munro Longevity Award, which honors public employees who have worked for state government for more than 35 years; and the PSRW Poster Contest for young relatives of state employees.

Other year-round Public Service Recognition Week events include:

- Seattle Sonics State Employee Day March 21, 2004;
- Washington State University State Employee Day May 8, 2004;and
- Seattle Mariners State Employee Day June 12, 2004.

Learn more at <http://www.secstate.wa.gov/productivityboard>